Privacy Policy & Data Security for Homeowner's Information
(Sentry, Union Bank, Revopay)

This document will explain how Sentry and our third-party partners gather, use, and manage our customer data.

The Privacy Policy of Sentry Management, Inc. is very clear. We do not sell, trade or otherwise transfer to outside parties your personal identifiable information. This does not include trusted third parties who assist us in operating and providing services so long as those parties agree to keep this information confidential. We may release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety. Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. By using our site, users consent to Sentry's privacy policy.

Sentry's Data Security Protocol

- No data is stored on public servers.

- All homeowner and association data is stored on internal servers or private cloud servers that are protected by firewalls and virtual private networks.

- Web access to data is accomplished through a secure VPN (Virtual Private Network) between the public web server and private Sentry servers and limited to specific IP (Internet Protocol) numbers and port numbers.

- A valid login is required to access data through CommunityPro®. Logins are limited to what data they can access based on their credentials whether Sentry personal or community member/Board member.

- Passwords are stored encrypted on private servers so no one, including Sentry staff can obtain a user's password.

- All data sent between the CommunityPro® site and the user's internet browser is encrypted and verified by GeoTrust, Inc.

- Audit logs are kept of all access.

Sentry Management currently has two trusted partners who process payments from homeowners. They are Union Bank and Revopay. Each company has its own Privacy and Security policies in place.

Union Bank Privacy Policy and Security Procedures are found on their Union Bank website at the following URL address: https://www.unionbank.com/personal-banking/privacy-security/index.jsp.

Revopay Privacy Policy and Security Procedures are found on their website at the following URL address: http://revopay.com/privacy-policy.

SENTRY management®
COMMUNITY ASSOCIATION MANAGEMENT